

## **Delivery Policy for Signs & Tags, LLC – <https://www.carlinetags.com>**

All orders are subject to product availability. If an item is not in stock at the time you place your order, we will notify you and refund you the total amount of your order, using the original method of payment.

### **Delivery Location**

Items offered on our website are only available for delivery to addresses in the United States and Canada. Any shipments outside of these areas are not currently available. All orders are shipped from our warehouse location in New Jersey.

### **Delivery Time**

An estimated delivery time will be provided to you once the order is prepared for shipping. You will receive an email from the USPS with the tracking information for this order.

Unless there are exceptional circumstances, we will make every effort to fulfill your order within 2 business days. Products may be delivered in separate shipments.

### **Shipping Costs**

Shipping costs are based on the weight of your order and the delivery method.

New Jersey sales tax is charged according to the current NJ sales tax rate. Exempt organizations are not charged sales tax provided an exempt sales tax certificate is provided.

### **Damage to Item in transport**

If there is any damage to the products on delivery, please contact us immediately.

### **Questions**

If you have any questions about the delivery and shipment of your order, please contact us at 1-888-576-8881 or email us at [sales@carlinetags.com](mailto:sales@carlinetags.com)